

Carrington Financials Website Privacy Policy

Effective date: April 22, 2026

This Website Privacy Policy describes how Carrington Financials (“Carrington Financials,” “we,” “us,” or “our”) collects, uses, shares, and protects personal information through www.carringtonfinancials.com and any related quote request, contact, appointment, or client-service forms made available through the website.

This policy is intended for website and lead-intake transparency. It does not replace any separate customer privacy notice that may be delivered in connection with insurance products or services.

1. Information We Collect

We may collect identifiers and contact information such as your name, email address, telephone number, mailing address, and business name.

We may collect insurance-related information you choose to provide through quote or service forms, such as vehicle information, property details, driver information, household information, and other underwriting-related details.

We may collect device and usage information such as IP address, browser type, device type, referring pages, website activity, and approximate geographic information through analytics, cookies, and similar technologies.

We may keep records of communications submitted through website forms, chat widgets, scheduling tools, text-message opt-in tools, or email links on the site.

2. How We Use Information

We use information to respond to inquiries, provide quotes, present insurance options, service policies, schedule consultations, improve website functionality, detect fraud or misuse, comply with legal obligations, and protect our rights and systems.

We may use your information to contact you by phone, email, or text when you request information, request a quote, schedule an appointment, or otherwise provide consent.

3. How We Share Information

We may share information with insurance carriers, wholesalers, underwriters, quoting platforms, customer relationship management platforms, website hosts, analytics providers, communication service providers, and other vendors that help us operate our business.

We may also disclose information when required by law, regulation, subpoena, licensing requirement, court order, or to protect against fraud, security incidents, or other misuse.

We do not sell personal information for money. We do not share mobile opt-in data with third parties for their own marketing purposes.

4. Cookies and Tracking Technologies

The website may use cookies, pixels, scripts, and similar technologies to remember preferences, understand site usage, measure campaign performance, and support website operations.

You can control cookies through your browser settings. Disabling some cookies may affect website functionality.

If Carrington Financials uses advertising, analytics, or retargeting tools, additional cookie-banner disclosures and consent controls should be implemented on the website.

5. Text Messages and Communications

If you provide a mobile number and opt in, Carrington Financials may send you service messages, quote follow-ups, appointment reminders, and other communications related to your inquiry or account.

Message frequency may vary. Message and data rates may apply. You may opt out of text messaging at any time by replying STOP, and you may request help by replying HELP or contacting us directly.

Website forms that collect phone numbers for texting should include a separate unchecked consent box with a link to this Privacy Policy and any applicable Terms of Use.

6. Data Security

We use administrative, technical, and physical safeguards designed to protect personal information against unauthorized access, disclosure, misuse, alteration, and destruction.

Although no method of transmission or storage is completely secure, we work to use reasonable safeguards appropriate to the sensitivity of the information involved.

7. Data Retention

We retain personal information for as long as reasonably necessary for legitimate business purposes, legal compliance, recordkeeping, dispute resolution, security, and servicing obligations, after which the information is deleted, anonymized, or securely destroyed when appropriate.

8. Third-Party Links and Tools

The website may contain links to third-party websites, embedded forms, scheduling pages, or social-media platforms. Carrington Financials is not responsible for the privacy or security practices of third-party sites or services.

9. Your Choices

You may contact us to request updates to your contact information, ask questions about website privacy practices, withdraw consent for non-required communications, or request information about how to opt out where applicable under law.

10. Children's Privacy

The website is not directed to children under 13, and Carrington Financials does not knowingly collect personal information directly from children through the website.

11. Changes to This Policy

We may update this policy from time to time. When we do, we will update the effective date at the top of this page and post the revised version on the website.

12. Contact Us

Carrington Financials

Website: www.carringtonfinancials.com

Phone: 330-907-2332

Email: info@carringtonfinancials.com

Mailing address placeholder: [INSERT BUSINESS MAILING ADDRESS]

Implementation note: if Carrington Financials begins collecting highly sensitive identifiers directly through public web forms, legal review should be obtained to confirm whether additional customer privacy notices, consent language, state-specific disclosures, or secure-portal practices should be added.